

What is Montezuma's Gold?

Montezuma's Gold is a customer loyalty reward scheme including a Birthday Club, available at participating Montezuma's Restaurants.

Our Birthday Club

- Sign up to our Birthday Club at your participating local Montezuma's restaurant, by scanning the QR code displayed in store or scan the QR code below!



SCAN ME

- Once you scan the QR code, you will be taken to the form below. Fill out this form with your details and press SUBMIT.

Sign up for birthday rewards!

Join to be the first to know about all the exciting things happening at Montezuma's.

First Name*

Last Name*

Email*

Phone

Birthday

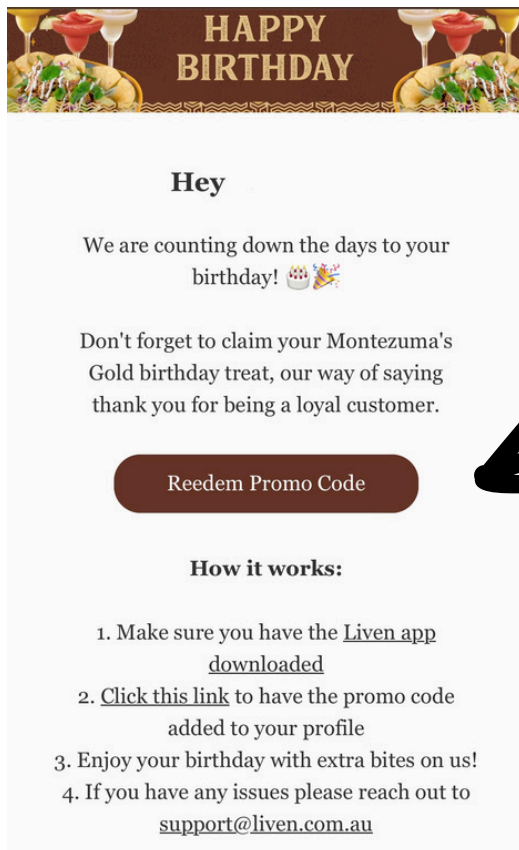
Post Code

Submit

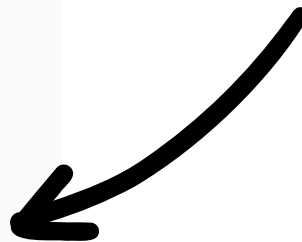
Fill in your details & press Submit.

Our Birthday Club

- Once you have submitted the form, you will receive an email explaining how our Birthday Club works & how to redeem your birthday reward. (Email may take up to 24 hours to arrive)
- Next download the LIVEN App from the Apple App Store or Google Play store on your device & create an account.
- In the lead up to your birthday you will receive an email including a **Bonus \$30 Montezuma's Gold** to redeem at one of our participating restaurants, as a our way of wishing you a Happy Birthday!



You will receive this email with your Birthday Treat!



Montezuma's Gold

- You can earn Montezuma's Gold as a reward on in store purchases or you can buy them to use later or give as a gift.
- To do either, you need to download & install the LIVEN App on your phone & register your account.

How do I earn or purchase Montezuma's Gold?

- You can earn or purchase Montezuma's Gold in two ways:
 1. When you pay your bill in store through one of our cash registers you will be issued a receipt featuring a QR Code. Simply scan the QR code and 10% of your bill will be added to your account as Montezuma's Gold.
 2. You can also pay through the LIVEN App & earn 10% Montezuma's Gold on your bill through the app. (Please note a 2.6% surcharge is added to your bill if you pay through the Liven App, to avoid this surcharge please pay via our regular payment channels of EFTPOS, Credit Card or Cash, where no surcharge will be added)
- Once you scan the QR code on your receipt or finalise your payment through the LIVEN App the earned 10% Montezuma's Gold will be automatically added to your LIVEN account. These can be used towards future payments at participating Montezuma's restaurants.
- You can also purchase Montezuma's Gold through the Liven App. When you buy Montezuma's Gold through LIVEN you receive Bonus Gold. I.e. Buy \$100 Montezuma's Gold & receive a Bonus \$30!
- Any purchased Montezuma's Gold can be redeemed in the same way as your 10% rewards earned in our restaurant or your Birthday Bonus.

How do I redeem my Montezuma's Gold?

- Redeeming Montezuma's Gold is done through the LIVEN App.
- Log into the App & select PAY at the bottom of the screen. Select Montezuma's and your store location.
- A code will now appear on your screen, click on this code and then press COMPLETE PAYMENT.
- You can also do partial payments utilising your Montezuma's Gold, i.e., if your bill is \$50 & you have \$30 Montezuma's Gold, you can use your \$30 as a discount and pay the remainder of your bill through the app or via our cash register (EFTPOS, Credit Card or Cash).

If you have any questions or queries please ask in-store, our staff are more than happy to assist you.